

Government of NCT of Delhi  
Department of Information Technology  
9<sup>th</sup> Level, B-Wing,  
Delhi Secretariat  
New Delhi

F No: F6/319/2014/IT/ 3399-3573

CIRCULAR

Sub: Conformity Assessment of eGovernance projects by STQC empanelled third-party agencies.

In reference to the letter received from Department of Electronics and Information technology, Govt D.O. No 2(17)/2012-EG-II dated 02.05.2014, for Conformity Assessment of eGovernance projects; it was informed that STQC has introduced a scheme of empanelled third-party private software test laboratories to evaluate quality of e-Governance projects. You may kindly refer to the DietY letter enclosed and visit the website [www.stqc.gov.in](http://www.stqc.gov.in).

lost (comp)

System Analyst

Mohd. Ghyasuddin  
09/05/2014  
(Mohd. Ghyasuddin)  
Consultant - SelMT, GNCTD

F No: F6/319/2014/IT/

Dated: 09/05/2014

Copy for necessary action to:

1. All Pr. Secretaries/ secretaries/HODs, GNCTD
2. Chairman/MDs of PSU under GNCTD

Copy for information:

3. Pr. Secretary to Hon'ble LG, Delhi
4. OSD to Chief Secretary, Delhi
6. Programmer (IT) for uploading in departmental website.

Pl. check in Sec  
ms legent



Rajiv Gauba  
Additional Secretary  
Tel: 24363114  
Email: asgov@mit.gov.in

दूरभाष/Tele: 2(17)/2012-EG-II  
असो पत्र सं : D.O.NO.....

भारत सरकार  
GOVERNMENT OF INDIA  
संचार और सूचना प्रौद्योगिकी मंत्रालय  
MINISTRY OF COMMUNICATIONS AND IT  
इलेक्ट्रॉनिक्स और सूचना प्रौद्योगिकी विभाग  
DEPARTMENT OF ELECTRONICS AND  
INFORMATION TECHNOLOGY  
इलेक्ट्रॉनिक्स निकेतन/ELECTRONICS NIKETAN  
6, सी.जी.ओ. कॉम्प्लेक्स / 6, C.G.O. COMPLEX  
नई दिल्ली / New Delhi-110003  
Website : www.delt.gov.in

दिनांक/Dated. 2-05-2014

Dear Sir,

We are aware, that Conformity Assessment is an important activity for evaluating quality of eGovernance solutions. At present, STQC is providing conformity assessment services to various e-Governance Mission Mode projects. These services are being provided through STQC's nine software test laboratories at Delhi, Bangaluru, Kolkata, Hyderabad, Chennai, Pune, Thiruvananthapuram, Mohali & Guwahati.

2. Since eGovernance activities are expanding rapidly and the need for Conformity Assessment is growing, STQC has introduced a scheme to empanel private software test laboratories to evaluate quality of various eGovernance solutions. The scope of work of these recognized test laboratories will include functional testing, application security testing, performance testing, usability testing, portability testing, interoperability testing, network security and performance testing, website testing as per GIGW etc. I would, therefore, request that the RFPs issued by the State/UT Government departments may include suitable provisions to meet the objective of delivering Quality Assessed eGovernance Solutions. These provisions should permit and encourage use of competent, independent third party software test laboratories which are recognized by STQC and their test reports should be accepted for the purpose of certification of eGovernance solution. An advisory to this effect is enclosed along with this letter (Annexure I). In case of any clarifications, you may kindly contact Shri. U. K. Nandwani, Senior Director, STQC, Ph: + 91-011- 24362381, E-mail: [nandwani@mit.gov.in](mailto:nandwani@mit.gov.in)

With regards,

Yours sincerely,

(Rajiv Gauba)

For  
circulation  
all depts/  
agencies  
6/5

As (EMD) All IT Secretaries of States/UTs



राष्ट्रीय ई-गवर्नेंस योजना  
National e-Governance Plan

Public services closer home

## Annexure I

### Provision of Conformity Assessment in RFP of eGovernance Projects

To have confidence on the eGovernance Solution, Administrators and funding agency look for an affirmative indication or judgment by the independent body that a solution (product/Service) has met the requirements of their contract and applicable regulation issued by GOI from time-to-time.

The process for determining the degree of compliance of the solution characteristics (as delivered) with the requirement (as desired) by means of objective evaluation is known as the Conformity Assessment. It provides the information on the fulfillment of the provisions of "Request for Proposal" and "Contract Agreement". The techniques used for Conformity Assessment include sampling, testing, inspection, review, assessment, evaluation and certification.

Conformity Assessment has two components i) compliance artifacts, which are detailed reports like test, inspection, review, assessment and ii) evaluation of these artifacts holistically for issuing statement of conformity, which is certification.

Standardisation Testing and Quality Certification (STQC) Directorate an attached office of DeitY, is the designated Conformity Assessment body for eGovernance solutions/Projects. Since requirements and importance of conformity assessment has increased in recent times, STQC has started recognizing private software test house for testing of eGovernance Application. Details of this scheme are available at [www.stqc.gov.in](http://www.stqc.gov.in). The project Managers/interested stakeholders can get their solutions tested by any recognized test laboratory and can get the final certification from STQC.

Certification is a tool to facilitate enforcement of standards, assurance for compliance with requirements leading to release of payments to service providers.

Accordingly RFPs issued by State Govts./UTs should have the suitable provisioning to meet the objective of delivering *Quality Assessed eGovernance Solutions*. These provisions should permit and encourage use of competent, independent third party software test laboratory which are recognize by STQC and their test reports are accepted for the purpose of certification of eGovernance Solutions.

S/A