

## REQUEST FOR PROPOSAL

Through e-procurement Portal of Government of NCT of Delhi  
(<https://govtprocurement.delhi.gov.in>)

### Request for Proposal for Selection of Fare Collection Services Agencies for Packages A & B

#### “ADDENDUM NUMBER-1 & REPLIES TO QUERIES”

RFP Number	Package
No. DIMTS/RT/AFCS/2023	Package A & B

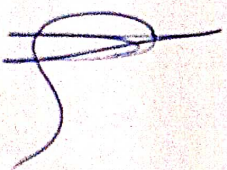
#### Issued by

<b>Delhi Integrated Multi-Modal Transit System Limited (DIMTS),</b> 8 <sup>th</sup> Floor, Block-1, Delhi Technology Park, Shastri Park, Delhi-110 053. Phone: +91-11-43090100, Website: <a href="http://www.dimts.in">www.dimts.in</a> , E-mail: <a href="mailto:info@dimts.in">info@dimts.in</a>	<b>Project Proponent</b> Department of Transport Government of NCT of Delhi 5/9, Under Hill Road, Delhi- 110 054, Website: <a href="http://www.transport.delhi.gov.in">www.transport.delhi.gov.in</a>
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## Request for Proposal for Selection of

### Fare Collection Services Agencies for Packages A & B [RFP No.DIMTS/RT/AFCs/2023]

ADDENDUM NUMBER 1 - DATED 25.01.2023

#### AMENDMENTS MADE BY DELHI INTEGRATED MULTI-MODAL TRANSIT SYSTEM LTD. TO THE RFP DOCUMENT

Sr. No.	Clause No.	As per RFP document	Amendment in RFP document
1.	Part-1 Instruction to Bidders  <b>Appendix -4</b> (compliance Form) (Page-37)	Copy of Income tax returns for last three years ending 31-3-12	Copy of Income tax returns for last three years ending 31-3-2022 [F.Y. 2019-20, 2020-21 & 2021-22]
2.	Part-1 Instruction to Bidders  <b>Appendix -6A</b> (Page-40)	<b>Relevant Experience:</b> (specify the area of experience and number of positions deployed in the past 2 years i.e. In the period of April 01, 2020 to March 31, 2022), refer Clause 3.6.3 of this RFP Document)	<b>Relevant Experience:</b> (specify the area of experience and annual average number of positions deployed in the past 2 years i.e. In the period of April 01, 2020 to March 31, 2022), refer Clause 3.6.3 of this RFP Document)
3	Part-1 Instruction to Bidders  <b>Appendix -7</b> (Page-41)	AND WHEREAS the Bidder is required to furnish a Bank Guarantee for the sum of Rs.1,50,000 (Rs. One Lakh Fifty Thousand only).	AND WHEREAS the Bidder is required to furnish a Bank Guarantee for the sum of Rs.60,00,000/- (INR Sixty lakh only).



Sr. No.	Clause No.	As per RFP document		Amendment in RFP document																		
4.	Part-II Draft Fare Collection Services Agreement  <b>S.No.12 of Schedule-1</b> (Page -75)	The Agency is expected to recruit two-third of total FCP requirement from the existing pool of trained FCPs. In such cases no fresh training would be provided however, if there is any shortfall of deployment of trained FCPs the cost of training them shall be borne by the Agency at the cost of Rs. 3,000 per FCP. The cost of training for a maximum of one-third FCPs shall be borne by DIMTS. The final selection of FCP shall be made by DIMTS based on candidate performance including qualitative evaluation. The cost of training of Rs. 3,000/- (Rupees Three thousand only) shall be payable by the Agency in case the trained/ selected candidate is not available as FCP for a continuous period of six months from the date of induction as FCP.		The Agency is expected to recruit upto 90% of total FCP requirement from the existing pool of trained FCPs. Training Charges for new conductors shall be borne by the Agency @ Rs.3,000/- per conductor.																		
5.	2.15.2	No relaxation of any kind in Bid Security shall be given to any Bidder.		However, Startups recognized by Department of Promotion of Industry and Internal Trade (DPIIT) and Micro and Small Enterprises as per the department for MSME are exempt from depositing EMD/Bid Security as per Clause 2.15.1 of RFP.																		
6	Appendix-1	<b>Schedule of Bidding Process</b> <table><tr><th>Sr. No</th><th>Activity Description</th><th>Date</th></tr><tr><td>3</td><td>Proposal Due Date</td><td>10.02.2023 by 03:00PM</td></tr><tr><td>4</td><td>Opening of Technical Submissions</td><td>10.02.2023 at 3:30PM</td></tr></table>		Sr. No	Activity Description	Date	3	Proposal Due Date	10.02.2023 by 03:00PM	4	Opening of Technical Submissions	10.02.2023 at 3:30PM	<b>Schedule of Bidding Process</b> <table><tr><th>Sr. No</th><th>Activity Description</th><th>Date</th></tr><tr><td>3</td><td>Proposal Due Date</td><td>17.02.2023 by 03:00PM</td></tr><tr><td>4</td><td>Opening of Technical Submissions</td><td>17.02.2023 at 3:30PM</td></tr></table>	Sr. No	Activity Description	Date	3	Proposal Due Date	17.02.2023 by 03:00PM	4	Opening of Technical Submissions	17.02.2023 at 3:30PM
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Note:

- 1) All other Terms and Conditions of the RFP document shall remain same.
- 2) The RFP No.DIMTS/RT/AFCS/2023 is freezed with the issue of this Addendum No. 1, Pages-2.

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REPLIES TO QUERIES ON 'REQUEST FOR PROPOSAL' (RFP) DOCUMENT FOR SELECTION OF FARE COLLECTION SERVICES [RFP NUMBER: DIMTS/RT/AFCS/2023, DATE OF ISSUE: 8<sup>TH</sup> JANUARY, 2023]

PRE-BID CONFERENCE HELD AT 15.00 HOURS ON 20<sup>TH</sup> JANUARY, 2023 AT DELHI INTEGRATED MULTI-MODAL TRANSIT SYSTEM LIMITED (DIMTS), 8<sup>TH</sup> FLOOR, BLOCK-1, DELHI TECHNOLOGY PARK, SHASTRI PARK, DELHI 110 053, INDIA

REPLIES TO QUERIES

Sr. No	Section of the RFP Document	Para/ Clause No. of Bid Document	Page No.	Recommendations/ Suggestion/ Remarks/ Proposal made by the Firm in their queries	Response from DIMTS
1	Appendix 7		41	With reference to page 41, Appendix 7, Bid Security- IFSC code of client's bank account is required for preparation of BG. In format BG amount is written 1,50,000/- whereas in bid document Rs.60 lakhs Security deposit is required. Whether we have to prepare EMD BG of Rs.60 lakhs for each package or 1.50 lakhs for each package? Please also provide the IFSC code for preparation of BG for Bid Security.	The amount of Bid Security will be Rs.60,00,000/- (INR Sixty Lakh) per Package in terms of Clause 2.15.1 of RFP.  The Bank details of Transport Department are as under: 1- Account Holders Name: Commissioner Transport 2- Type of Account: Current Account 3- IFSC Code SBIN 0005453 4- Bank SBI Old Secretariat 5- Account No. 10577522233 6- TAN Number: DELT06113C
2	Part-1 Instructions to Bidders	2.18.2	20	With reference to page 20, Part 1, Note, Common Technical Proposal needs to be	As per RFP. However the point-wise clarification is as under:



Sr. No	Section of the RFP Document	Para/ Clause No. of Bid Document	Page No.	Recommendations/ Suggestion/ Remarks/ Proposal made by the Firm in their queries	Response from DIMTS
				submitted for all the two Packages except Bid Security: a) Only technical bid is required to be submitted in Original and copy or Financial bid is also required to be submitted in Original and Copy? b) In Appendixes and Letters, whether to provide the separate letters and Appendixes for each package or we have to quote both packages in the same? (Do we need to mention package A & B on same covering letter).	a) Yes, financial bid in Original is also to be submitted in separate and sealed envelope marking Financial Bid and Package on it. b) Technical bids and Financial bids (both in Original) are to be submitted in one set separately. c) Yes, package name to be mentioned on the envelopes and covering letter.
3	Part-1 Instructions to Bidders	3.6.3 (Point No.3)	27	With reference to page 27, point 3- Clarity required for point 3 also whether performance/Completion certificate from client is also required?	Yes. Performance/completion certificate is required from the client on client's letterhead.
4	Part-1 Instructions to Bidders	Appendix-4 [Point No. 5(2)]	37	With reference to page 37, point 2, ITR of last 3 years required ending 31.03.2012. May be the date is misprinted as 31.03.12 instead of 31.03.2022. Please clarify.	It is 31.03.2022.
5	Part-1 Instructions to Bidders	3.6.3	26	With reference to Page no 26 (3.2.3): The evaluation of Price Proposal shall be taken up only after meeting the Technical Threshold Capability requirements in terms of this RFP Document (as set out in Clause 3.2.3). Threshold Technical Capability Criteria Sr. No. Criteria Score / Marks 1 Agency's / Organization's Capability - Aggregate Number of Person Man-months deployed for the past 3 Years (i.e. In the period of April 01, 2019 to March 31, 2022) Maximum 30 a) More than or equal to 25,000 person man-months 30.- What exactly the document required for	Supporting documents shall include certificate from the Statutory Auditor.

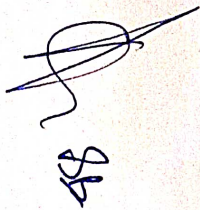


Sr. No.	Section of the RFP Document	Para/ Clause No. of Bid Document	Page No.	Recommendations/ Suggestion/ Remarks/ Proposal made by the Firm in their queries	Response from DIMTS
				this point as a proof? Can we submit the PF challans for the same as starting month April 2019 and month of March 2022 for more than 25000 manpower deployment?	
6	Appendix-2	21.1	34	With reference to Page no 34 point 21: We agree to keep our Proposal valid upto (120 days from Proposal Due Date):- Do we have to mention the exact date or we can mention only 120 days from the proposal due date?	Please mention the specific validity date, the proposal date should be valid upto 17.06.2023 (120 days beyond proposal due date).
7	Part-1 Instructions to Bidders	3.11.1	30	With reference to Page no 30, Point 3.11.1 The Successful Bidder shall furnish Performance Security as per Article 8.1 of FCSA and in terms of LOA valid for 90 (ninety) days beyond period of FCS Agreement, by way of an irrevocable Bank Guarantee issued by a Nationalized Bank or a Scheduled Bank authorized to handle transactions of Government of India in India, in favour of "Commissioner, Transport department, GNCTD", payable at Delhi as required under the FCSA, within seven (7) days from the date of issue of LOA. For the avoidance of any doubt, 'Scheduled Bank' shall mean a Bank as defined under Section 21 of the Reserve Bank of India Act, 1934. :- It is for 120+60 days?	The Performance security is to be kept valid beyond 90 days from the duration of the agreement i.e. validity of performance security shall be kept valid for 90 days beyond expiry of contract date.



Sr. No	Section of the RFP Document	Para/ Clause No. of Bid Document	Page No.	Recommendations/ Suggestion/ Remarks/ Proposal made by the Firm in their queries	Response from DIMTS
8	Part-1 Instructions to Bidders	2.3.1	11	Eligible Bidders: Any company incorporated under the Companies Act, 1956 for providing/ deployment of manpower services and such fact can be inferred from such company's Main Objectives in the articles and memorandum of association shall be eligible for bidding.	
9	Part-1 Instructions to Bidders	2.16.1	19 & 41	The Proposal shall indicate that it would remain valid for a period not less than 120 days from the Proposal Due Date, however, as per Appendix 7, BG Validity should be 90 days. Kindly confirm the correct validity period for BG.	The Bank Guarantee validity should be 90 days beyond proposal validity date of 17.06.2023 i.e. upto 15.09.2023..

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