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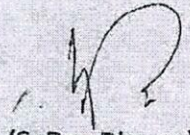
OFFICE OF THE DEPUTY COMMISSIONER  
TRANSPORT DEPARTMENT: GOVT. OF NCT OF DELHI  
TAXI UNIT BURARI : DELHI - 110 084  
(website: <http://www.delhi.gov.in>)

F.No.MLO (TU)/Tpt/2015/131/1023

Dated: 26/08/2015

PUBLIC NOTICE

In pursuance of the circulation of the STA Board Meeting minutes vide No.F.10(108)/STA/Tpt./2013/PF/278 dated 19.8.2015, 'City Taxi Scheme, 2015' as approved by the STA Board is uploaded on the official website of the department- <http://transport.delhi.gov.in>. Those desirous of availing the facilities may apply to the Deputy Commissioner (ARU & Taxi Unit) Transport Department, Burari, Delhi-110084.

  
(S. Roy Biswas)  
Dy. Commr. (ARU & TU)



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**Transport Department  
Government of NCT of Delhi  
5/9, Under Hill Road, Delhi-110054.**

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F.No.MLO (TU)/Tpt/2015/131/1022

Dated: 26/08/2015

**CITY TAXI SCHEME-2015**

The Radio Taxi scheme 2006(modified) & Economy Radio Taxi scheme 2010 is hereby merged as under with immediate effect. The new scheme shall henceforth be named as "CITY TAXI SCHEME 2015" and shall be deemed to be framed under section 93, 95 & 96 of the Motors Vehicles Act 1988. Licenses to operate under the said scheme shall be granted under section 93& 96 of the Motor Vehicle Act, 1988.

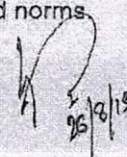
**I. LICENSEE'S PROFILE**

- 1: The licensee will be a taxi service provider including an aggregator of taxis.
2. The license will be granted to an individual or a firm or a company registered under the Companies Act, 1956 mandated to provide public transport services.
3. The licensee will abide by all relevant statutes as may be applicable including the MV Act, 1988 and the IT Act, 2000 ( as amended from time to time) and the rules made thereunder.

**II. OPERATIONAL INFRASTRUCTURE**

**(A) INDIVIDUAL CATEGORY**

- (1) The licensee under the individual category shall:
  - (i) Ensure adequate parking facility for the vehicle.
  - (ii) Ensure that the GPS/GPRS device fitted in the vehicle shall be in constant communication with the central control room of the transport department while the taxi is on hire.
- (2) The individual category licensee can also attach his/her vehicle with a group category licensee through an agreement with the group category licensee.
- (3) In case the individual licensee attaches his vehicle with the group category licensee he/she shall ensure that the GPS/GPRS device is connected with the control room of the licensee while the taxi is on hire.
- (4) Existing Economy Radio Taxi permit holder shall migrate to this scheme subject to their existing vehicles complying with the modified norms.

  
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(B) GROUP CATEGORY

1. The licensee shall ensure availability of adequate parking space for all taxis.
2. The Licensee shall have a registered office in Delhi/New Delhi and details of its headquarter and Delhi office including telephone number, e-mail ID and details of office in-charge shall be provided by the licence to the transport department at the time of application.
3. The Licensee shall either maintain a call centre or operate as an aggregator through an authorized call centre or web portal or App; details of which shall be provided to the department
4. The licensee shall maintain a minimum fleet of 200 taxis either owned or through an agreement with individual taxi permit holders.
5. The licensee shall maintain a web portal containing all details of its ownership, registered address, services offered, fare structure, insurance liabilities, control room number, name and contact details of a duly appointed grievance redressal officer.
6. The licensee shall ensure adequate mechanism for receiving customer's feedback and grievances.
7. The licensee shall ensure stipulated mechanism for protecting the rights of women employees as per the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.

III. VEHICLE PROFILE

1. Licensee shall ensure that every Taxi is a motor cab which has a valid fitness certificate issued from the Transport Department, is driven on clean fuel and has an engine capacity of 600 CC and above with seating capacity not exceeding 7 (seven) inclusive of driver. Open type or non-hard top vehicles are not allowed.
2. The licensee shall ensure that each Taxi is equipped with temperature control device in proper working order and is fitted with working electronic digital fare meter on the front panel (dashboard).
3. The Taxi should be driven on clean fuel i.e CNG, LPG. The Taxi should meet emission standards as prescribed from time to time by the Transport Department.
4. Taxi shall be fitted with GPS and GPRS based tracking device, printer, and a display panel showing the path traversed and total distance covered. The device shall be in constant communication with the Central Control room of the transport department in case of individuals. In case of group category the device shall be in constant communication with the central control room of the licensee while the taxi is on hire. In case of closure of the said GPS, the reason thereof is to be recorded by the licensee along with the duration of such closure. The minimum specification of the devices are prescribed at ANNEXURE-A, and may be changed from time to time.

*[Signature]*  
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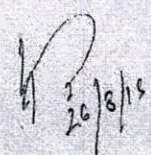


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5. The Taxi shall be suitably insured commercially as prescribed from time to time under applicable Laws of India.
6. Every Taxi shall have a valid contract carriage permit issued by the State Transport Authority under section 74 of the MV Act, to operate as a Taxi. The permit issued by the transport authority shall be displayed at a prominent place in the Taxi.
7. The colour of the Taxi shall be white, with a coloured strip on both sides of the taxi prominently displaying the name of the licensee.
8. A LCD display panel visible from both front and rear should be installed on the roof of the Taxi to indicate that the vehicle is a Taxi and whether it is available (green indicator) or occupied (red indicator). The dimensions of the LCD display panel shall conform to those prescribed by the State Transport Authority from time to time.
9. The Taxi is allowed to carry advertisement in accordance with the guidelines issued by the STA from time to time.
10. The Taxi may be equipped with a mobile radio, Web or application platform based two way communication system of the licensee.
11. Taxi shall be equipped with a first aid box containing materials specified in DMVR rules, 1993.
12. Taxi should be replaced on completion of eight years with a new Taxi or by conversion of existing one, either by purchase or through an agreement with individual taxi permit holders.
13. The details containing the photograph of the driver, license number, PSV Badge number and registration mark of the vehicle etc. shall be displayed prominently inside the taxi, so that the same is directly visible to the passenger.
14. Transport help line number No.42400400 along with Police help line No.1095 shall be prominently displayed inside and outside the Taxi.
15. No tinted glass or curtains or films shall be affixed on the taxi.
16. A feedback register easily accessible to the passenger shall be kept in the Taxi
17. The permit of the vehicle can be transferred in accordance with section 82 of the Motor Vehicles Act 1988 and fulfilling the terms and conditions of permit transfer as prescribed by the Transport Department.
18. The existing permit holders of other taxi schemes can also apply for permits under the City Taxi Scheme provided their vehicles meet all the requirements of the scheme and is not more than 4 years old at the time of induction. However, this clause shall not apply to the vehicles registered under the Radio Taxi Scheme, 2006/modified scheme and Economy Radio Taxi Scheme, 2010 which shall be converted to new scheme.
19. The owner shall be free to convert the taxi to private category vehicle as per provisions of Act/Rules governing the same from time to time.

#### IV. ARRANGEMENTS FOR SERVICES

1. The licensee shall adhere to the provisions of Motor Vehicle Act, 1988 and rules framed thereunder and the terms and conditions prescribed by the Transport department from time to time for providing the Taxi services

  
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5. The driver shall be of good moral character without any criminal record. Any person who has been convicted within the past seven years of driving under the influence of drug or alcohol, also has been convicted at any time for any cognizable offence under the Criminal Code of Procedure 1973 including fraud, sexual offences, use of a motor vehicle to commit a cognizable offence, a crime involving property dispute and / or theft, acts of violence or acts of terror must not be engaged by the licensee.
  6. The Licensee shall be responsible for quality of drivers, their police verification, and their conduct with passengers. The Licensee shall also ensure that the drivers are totally safe, reliable and trustworthy.
  7. Information regarding ownership of taxis and profile of drivers including their verification by the Police shall be ensured by the licensee and shall be provided to the Transport Department as well as Delhi Traffic Police.
  8. If the Licensee uses or causes or allows a Taxi to be used in any manner not authorized by the permit or provisions mentioned herein, the Licensee and the driver shall be jointly and severally responsible for any injury, harm, offence or crime committed by any person, including the driver.
  9. The driver shall always behave in a polite and courteous manner with the passenger.
  10. The licensee shall endeavor to hire as many women drivers as may be feasible.
  11. The licensee shall conduct structured refresher training programmes for its drivers including but not limited to safe driving skills, gender sensitization, passenger etiquette etc.
  12. The licensee shall ensure that the driver shall undertake such refresher trainings at least once in a calendar year. Such training programmes should be duly documented by the licensee.
  13. The licensee shall ensure that the driver undergoes an annual health checkup for ensuring his fitness to drive the Taxi.

#### VI. GRANT, DURATION AND RENEWAL OF LICENCE

1. The application for license shall be accompanied with a processing fee of Rs.25,000/- (Rupees twenty five thousand) in the form of a Demand Draft drawn in favour of Commissioner (Transport), Govt. of NCT of Delhi and payable at Delhi. In case of individual licensees the processing fee shall be @Rs.5000/- (payable in cash at counter).
2. After scrutiny of application and upon being found eligible, license will be granted for a period of five years upon furnishing a Bank Guarantee of Rupees Fifteen Lakh, with validity period of five & half years, drawn in favour of the Commissioner (Transport), Govt. of NCT of Delhi. No bank guarantee will be required in case of individual licensees.
3. The license shall be renewable for a further period of five years at a time, subject to the satisfactory performance of the Licensee as per terms and conditions of the scheme. The applicant may submit an application for renewal of license at any time after completion of four and half years but not less than three months before the expiry of the

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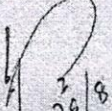


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2. Working hours of drivers is to be limited in accordance to the Motor Transport Workers Act, 1961.
3. The licensee may seek passengers through telephone calls, mobile or web based applications or through hailing on road.
4. The licensee shall not charge for dead mileage and shall charge the fare from the point of boarding by the passenger.
5. The group licensee shall provide the Taxi services round the clock.
6. The Taxi is permitted to ply within the geographical limits of the NCR subject to counter signature from the Transport Department of the State concerned.
7. The licensee's internet enabled application Platform or digital based application platform, to be accessed by the passenger, shall display the following information for the passenger:
  - a. The photo of the Taxi driver;
  - b. Name, badge number, license number and mobile number of the driver
  - c. A photo of the Taxi with registration number
  - d. The applicable fare.
8. The licensee shall ensure the facility of a panic button in the Taxi so that in case of any distress, the signal is transmitted to the control centre of the licensee and therefrom, to the nearest Police Station / Police Control Room, as also a hooter to raise alarm in case of mishap.
9. The licensee shall ensure that at the end of every journey, a bill is generated and handed over to the passenger showing the distance travelled, unit rate, along with taxes. Copy of the same should also be maintained either electronically or in physical form by the licensee for a period of three months.
10. The licensee shall develop and include a feature in its mobile application that provides the rider facility to share their location with up to 5 people within their safety network.
11. The licensee shall develop and include a feature in its mobile application that gives the rider facility to contact local police in case of an emergency.
12. The rider must have the option to submit their grievances on difficulties faced during the travel via the web or through the mobile app or service telephone number. The licensee is liable to resolve the grievance and inform the rider within a reasonable time.

#### V. DRIVER'S PROFILE

1. The driver shall have a valid commercial driving license to drive a Taxi and shall at least be Middle School Pass (namely 8<sup>th</sup> standard or equivalent).
2. The driver shall have a valid Public Service Vehicle Badge issued by the Transport Department.
3. The driver shall have adequate knowledge of the roads and routes of Delhi/New Delhi/NCR so that the passengers are not inconvenienced.
4. The driver on duty shall be in uniform as approved by the department or as per company's design (In case of group category).

  
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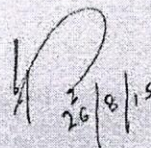


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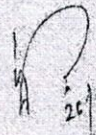
- b. The licensee has failed to maintain the Taxi in compliance with the provisions of the Motor Vehicles Act and or Rules framed thereunder; or,
  - c. An employee of licensee is guilty of any misbehavior or misconduct with any customer; or,
  - d. A complaint against the licensee by any customer has been proved beyond reasonable doubt, the licensing Authority may suspend the license for a specified period or cancel the license.
2. Where the Licensing Authority is of the opinion that having regard to the circumstances of the case it would be necessary to cancel or suspend the license, and if the holder of the license agrees to pay a fine that may be imposed by the Licensing Authority, then notwithstanding anything contained hereinabove, the Licensing Authority may instead of suspending or canceling the license as the case may be, recover from the holder of the license the said fine.
  3. When the license is suspended or cancelled, the holder of the license shall surrender the license to the Licensing Authority.

#### X. APPEAL

1. Any person aggrieved by any order of the Licensing Authority may within thirty days of the receipt of the order, make an appeal to the State Transport Appellate Tribunal.
2. An appeal shall be preferred in duplicate in the form of a memorandum setting forth the grounds of objections to the order of the Licensing Authority and shall be accompanied by fee as may be specified by the Government.
3. The State Transport Appellate Tribunal may, after giving an opportunity of hearing to the parties and after such enquiry as it may be deem fit pass an appropriate order.

#### XI. MISCELLANEOUS

1. The holder of a license under the group category shall -
  - a. Not shift the registered office in Delhi / New Delhi mentioned in the license without the prior intimation to the Commissioner of Transport.
  - b. Keep the premises and all the records and registers maintained and Taxi open for inspection at all times by the Transport Department.
  - c. Submit from time to time to the department such information and return as may be called for.
  - d. Display the License at a prominent place in its office.
  - e. Maintain a serially numbered feedback report in all its Radio Taxi.
2. The license shall not be transferred without prior written permission of the Licensing Authority.

  
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license. A renewed/fresh bank guarantee of Rupees Fifteen Lakhs with validity of five & half years shall be payable for each renewal processing fee of Rupees Twenty Five thousand shall also be paid at the time of renewal.

#### VII. FARE

1. The Licensee shall charge fare as prescribed by the transport department from time to time.
2. Fare structure as approved by the Transport Department shall be displayed inside the taxi.
3. The licensee shall display the fare rate and provide a fare rate estimator on the website, internet enabled application or digital platform used by the licensee to connect driver and passenger.
4. The licensee can charge Waiting Charges, Flag down charges, Night Charges as approved by the Transport Department.

#### VIII. INDUCTION SCHEDULE

1. In case of individual licensee, the license shall be granted subject to ownership of the vehicle in the name of the applicant.
2. In case of group category the licensee shall comply with the Induction schedule for Taxi as given below –
  - i) 50 Taxi within one month of grant of license;
  - ii) 100 taxi within three months of grant of license.
  - iii) 200 Taxi within 6 months of grant of license. Failure to adhere with the time line will entail a penalty fee @ Rs.25,000/- per month for a period of additional six months and thereafter, the Department will be free to revoke the license and forfeit the bank guarantee of Rs.15,00,000/- (Rupees Fifteen lakhs) only;
  - iv) Maximum number of vehicles per licensee is fixed at 2500 vehicles.
3. The licensee shall submit a compliance report of Induction within 7 days of the prescribed time. The Licensee shall also ensure maintenance of minimum fleet of 200 Taxis at all times after the Induction period failing which license will be liable for cancellation alongwith forfeiture of bank guarantee.

#### IX. SUSPENSION / CANCELLATION OF THE LICENSE

1. If the Licensing Authority after giving the licensee an opportunity of being heard, is of the opinion that -
  - a. The licensee has failed to comply with any of the terms and conditions as detailed herein above; or,

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ANNEXURE-A

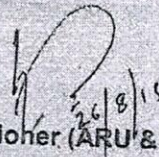
Integrated GPS/GPRS capable vehicle tracking unit (VTU) with printer, display panel and fare meter

S.NO	SPECIFICATIONS
	<b>General Features</b>
1.	GPS or GLONASS or both (Location, speed, heading, timestamp) data polling and sending frequency capability of less than or equal to 10 sec.
2.	Location on demand on GPRS/SMS.
3.	Memory to store min 40000 positional log.
4.	Configurable backup SMS facility in case of GPRS failure.
5.	Capability to send serving and adjacent cell ID as well as network measurement report (NMR) i.e. neighboring cell ids so that location can be ascertained using Cell Id, if GPS fix is lost.
	<b>GPS Module Specification</b>
1.	Parallel GPS or GLONASS or both receiver module with 32 (minimum) acquisition channels & 18 minimum tracking channel
2.	Acquisition sensitivity: better than (-)165 dBm
3.	Tracking sensitivity better than (-)160 dBm
4.	Accuracy of Less than 8m Positional Accuracy 2DRMS,(on ground) or 2.5 m CEP
5.	Hot start <5s
6.	Warm start : < 20s
7.	Cold start 40 s
8.	Outputs as per NMEA 0183
9.	WGS-84 compliant
10.	Network server based real-time A-GPS
	<b>GPRS</b>
1.	In - Built Quad-band GPRS module/Modem
2.	Multi Slot GPRS
3.	GPRS class 10 or Above
4.	Should support all – SMS, Voice, Data, GPRS, TCP/IP

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3. Any further continuation of permit/license of the existing licensees under the Radio Taxi Scheme, 2006 and Economy Radio Taxi Scheme 2010 shall be governed by the terms and conditions contained herein above.
  4. The Licensee may at any time surrender the license and on such surrender the Licensing Authority shall cancel the license. The holder of the license shall clear all dues before surrendering the license, failing which taxi license shall be deemed to be cancelled and the bank guarantee shall be forfeited.
  5. The licensee shall comply with all applicable insurance requirements as may be applicable under the law.
  6. The licensee shall undertake to indemnify and protect the Transport Department from and against all actions, suites, proceedings losses, costs, damages, charges, claims and demands of any nature and description brought against or recovered from Transport Department by reasons of any act or omission of the licensee, his agents or employees or, during the validity of the license or in the guarding of the same.
  7. The jurisdiction for settlement of any disputes through Courts under this scheme shall be at Delhi.
  8. The department reserves the right to change any or all of the above terms and conditions in public interest.

  
Deputy Commissioner (ARU & TU)  
Transport Department  
Government of NCT of Delhi



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2.	Processor: minimum 32 bit, minimum 400MHz or above
3.	Device should be capable of sending a packet to 2 different IP's simultaneously.
4.	Status LED's to indicate Power, GPS and GPRS status.
5.	Over the Air Download of firmware as well as configuration parameters.
6.	Remote administration & firmware update over the air.
7.	Integration with Fare Meter for Cab.
8.	<p>Printer</p> <p>(i) Font : 12 x 24</p> <p>(ii) Print Width : 2 Inch minimum</p> <p>(iii) Print Speed : 60mm/sec</p> <p>(iv) Print : English , Alphanumeric characters</p> <p>(v) Resolution : 8 dots/mm</p> <p>(vi) Print receipt should have the following fields as mentioned below:</p> <ul style="list-style-type: none"> <li>a) Vehicle Number</li> <li>b) Start Time</li> <li>c) End Time</li> <li>d) Trip details</li> <li>e) Trip Distance</li> <li>f) Waiting Time</li> <li>g) Night Time flag / Charge</li> <li>h) Any other information, which can be provided from back end</li> </ul>
9.	<p>Display</p> <p>a) Viewing area 7.0" diagonal</p> <p>b) Aspect Ratio 4:3</p> <p>c) VGA 640x480 Resolution</p> <p>d) Colour TFT Double Replaceable CCFL Display</p> <p>e) Display clearly viewable with 400 cd/m2</p> <p>f) Ambient Light Sensor with 32 Steps Automatic Regulation</p>

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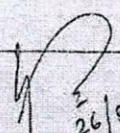
	<b>Power Characteristics</b>
1.	Input voltage range 8 – 32 volts
2.	Battery backup of minimum of 4 hours with active mode of operation i.e. when vehicle is plying on a trip.
	<b>Environmental Variables</b>
1.	Temperature range ; -25° C to 85° C(without LCD), -20° C to 70° C(with LCD)
2.	Humidity Level: 5% to 95% non-condensing
3.	Dust, temperature, vibration and water splash resistant
4.	IP 65 rated or equivalent. With heat resistant, vibration proof, tamper proof (printer assembly can be excluded as it has a slit to push the paper out)
5.	Automotive grade unit with components and manufacturing process as required for automotive use.
	<b>Antennae</b>
1.	Should have internal GPRS antenna
2.	Should have internal GPS antenna
	<b>Port/Sensors (External I/O)</b>
1.	Transmit Line, Receive Line
a.	2 x USB Ports
2.	I/O (minimum 4 I/o ports as explained below)
a.	2 Digital Input, 1 Analog Input
3.	Emergency Button I/o
4.	Debugging Port (1)
	<b>Geo-fencing</b>
1.	Facility to update route Geo-fence in the device over the air (Device can store the route between a start and end point and can compare the actual path traversed, with the route stored. This can be used to generate an alert if vehicle deviates from the route stored).
2.	VTU should be capable of generating a visual & audible alert, in case vehicle deviate more than allowed deviation from route loaded on device before trip start.
	<b>Other Features</b>
1.	Emergency button

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	<p>g) Navigator to display the projected route between "pick-up and drop point" and show the LU of VTU, indicating vehicle current position.</p> <p>h) capability to expand the map (increase the zoom level of map display)</p>
10.	<p>Switches/Buttons Mechanism</p> <p>(i) Trip Start (Mandatory &amp; integrated with the meter start)</p> <p>(ii) Trip End ( Mandatory &amp; integrated with the end of meter )</p> <p>(iii)Waiting ( Visual Display )</p> <p>(iv)Emergency button to trigger the panic alert message: It should be activated if pressed for more than or equal to a specified duration &amp; must be configurable.</p> <p>(v) Print button to get the bill printed.</p>

  
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**GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**AUTO RICKSHAW UNIT: TRANSPORT DEPARTMENT**  
**BURARI, DELHI-110084.**

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**F. DC (ARU)/Tpt/2011-12/1149-56**

**Dated: 08-08-2012**

**PERMIT CONDITION**

In the pursuant Hon'ble Supreme Court's order 333 in IA 316 in WP(C) 13029/1985 & in connected IAs increased the cap on issue of permits to Three-Seater Auto Rickshaw (TSR) in the NCT of Delhi from 55,000 to 1 lakh, considering the request of the department, GNCT, of Delhi and keeping in view of the increase in population in and around Delhi, the permit condition framed are as under:-

1. The applicant should purchase a new Auto Rickshaw (TSR) which should conform to mass emission standard of Bharat Stage-III and the same should also be from the list of Models approved by the Transport Department, GNCT of Delhi.
2. The owner of TSR should possess a valid TSR driving license and a Public Service Badge issued by the Transport Department of NCT of Delhi.
3. The applicant should not possess any other TSR or Transport vehicle with permits.
4. The Auto Rickshaw permit would not be transferable for 5 years, except in case of death of permit holder as prescribed in section 82 of MV Act, 1988 and Rules framed there-under. Thereafter the transfer to a person belonging to the same category can be considered. In case of legal heir of the deceased permit holder is minor OR not having valid driving license & PSV badge can hire a driver having valid Driving License and badge issued by Transport Department, Delhi.
5. Hire-purchase lease, Hypothecation deed shall be allowed for Nationalized Bank, Scheduled Banks and Non-Banking Financial Companies duly approved by RBI or any other competent authority notified by the Central Government.
6. The Electronic Fare Meter fitted in TSR should be GPS/GPRS integrated and duly approved, tested and sealed by the Controller, Weights & Measures Department, GNCT of Delhi. The Electronic Fare Meter manufactures/suppliers shall ensure that GPS/GPRS device integrated with Electronic fare meter is duly certified by Delhi Integrated Multi-Modal Transit System Ltd. (DIMTS), 1<sup>st</sup> Floor, Maharana Pratap, ISBT Building, Kashmere Gate, Delhi-110006. (web:www.dimts.in).



7. The permit holder shall charge fare from the passengers as approved by the Govt. as specified from time-to-time and a copy of fare table to be supplied by the Permit Issuing Authority shall be exhibited in the vehicle behind driver seat. The Electronic Fare Meter enabled with GPS/GPRS shall be kept in proper working condition.
8. The permit shall pay GPS/GPRS service charges at the rate and manner prescribed by STA.
9. The number of passengers shall not exceed 3 adults excluding driver.
10. The permit holder/driver shall not refuse to ply to any place within the NCT of Delhi.
11. The driver wear the uniform in Grey colour as prescribed by the State Transport Authority (STA), Delhi. He/She shall display the Public Service Vehicle Badge on uniform on his/her left side of the chest.
12. The vehicle shall display the Helpline 42-400-400 of the Transport Department should be behind driver's seat. The name and address of the permit holder should be painted or affixed on the exterior of the body.
13. The vehicle shall be kept neat and clean at all times during the operation.
14. The vehicle must be equipped with the First Aid Box and Fire Fighting equipment as specified in Rules 66 of Delhi Motor Rules 1993. In respect of the Fire Fighting equipment should be fitted inside the TSR near driver's seat.
15. The driver's identification/particulars along with his/her photograph to be displayed conspicuously inside the vehicle.
16. The permit holder should adhere to the permit conditions of Auto Rickshaw, failing which he/she shall be liable for the suspension/cancellation of the permit.

The aforesaid permit conditions for issue of permits for new Auto Rickshaw shall come into force after 30 (thirty) days from the publication of the public notice in newspapers.

This issues with the prior approval of competent authority.

S/d  
DY. COMMISSIONER

Auto Rickshaw Unit, Burari



46/C

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI  
TRANSPORT DEPARTMENT (AUTO RICKSHAW & TAXI UNIT)  
5/9 UNDER HILL ROAD, DELHI-110054

F. No. DTO (ARU/TU)/TPT/2015/102/CDNO.075341935/7423/5/708

Dated:- 18/09/24

ORDER

Transport Department, GNCTD examined the necessity of replacement of vehicles registered under the Gramin Sewa Scheme in the year 2010-11 and it is ordered that the replacement of the existing Gramin Sewa vehicles shall be by Electric Vehicles, with a maximum seating capacity of 6 passengers plus a driver, duly approved by MORTH's authorized testing agency, as per rule 126 of CMVR 1989, subject to the fulfilment of the following conditions:-

- (i) The registered owner of the vehicle intending to purchase a new electric Gramin Sewa vehicle in lieu of existing Gramin Sewa vehicle shall make the necessary application to the Registering Authority (DTO ARU) for replacement of the extant Gramin Sewa only through online faceless, Aadhar based confirmation or Enrollment ID (EID) in case of non-availability of Aadhar
- (ii) The Registering Authority shall issue the no dues certificate (NDC) through online faceless procedure within 7 days after ensuring that there are no Government dues in form of road tax/outstanding challan, etc. against the existing vehicle, vehicle is clear on the NCRB (National Crime Record Bureau) portal and hypothecation, if any, stands terminated. In case, any such discrepancy is found, the same shall be informed online by the registering authority to the registered owner of the vehicle, and the registered owner would have to clear the discrepancy within 7 days of receipt of the information. In case a Court Case/FIR is lodged against the owner of the existing vehicle, and the same is a non-bailable offence, the new vehicle registration request shall be accompanied by an online upload of documentary evidence of the matter having been resolved by the concerned court.
- (iii) The Registered Owner of the vehicle shall obtain an NDC Certificate as per (ii) above, produce the vehicle for scrapping to any of authorized registered vehicle scrapping facility (RVSF) within 15 days.
- (iv) The registered owner after getting the Certificate of Deposit (COD) from RVSF and NDC from Auto-Rickshaw Unit, shall purchase the permitted electric vehicle having seating capacity of 6 passengers excluding the driver from any of the authorized dealer.
- (v) The registered owner after purchase of the vehicle shall apply for the registration of the vehicle to the Registering Authority along with the requisite documents Viz. NDC, COD, Aadhar (or EID in case of non-availability of Aadhar) Tax invoice etc., Form 20,

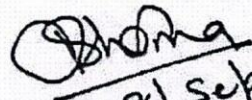
- 1 -

*[Signature]*  
18/sep/24



Form 21, valid insurance, and other documents submitted by vehicle manufacturer such as manufacturer invoice etc., along with old route permit at the time of initial registration of the vehicle under the Gramin Sewa Scheme. The application process would be faceless.

- (vi) The Registering Authority after verifying the COD Details on VAHAN shall allow the Registration of the electric vehicle.
- (vii) The permit issued to Gramin Sewa will be for the same route and all other related details, with new Vehicle registration updated on renewed permit.

  
18/sep/2024

DEPUTY COMMISSIONER (TRANSPORT)

F. No. DTO (ARU/TU)/TPT/2015/102/CDNO.075341935/7423/5/708 Dated: - 18/09/24

Copy forwarded to:-

1. ✓ OSD to Hon'ble Minister of Transport GNCTD.
2. PA to Pr. Secretary cum Commissioner Transport Department GNCTD.
3. PA to Spl. Commissioner (ARU & TU), Transport Department GNCTD.
4. PA to Secretary (STA) Transport Department GNCTD.
5. Dy. Secretary (STA) Transport Department GNCTD.
6. Various Union representatives.



14/c

44/c

GOVERNMENT OF NCT OF DELHI  
TRANSPORT DEPARTMENT  
5/9, UNDER HILL ROAD,  
DELHI-110054

**PUBLIC NOTICE**

The Government of NCT of Delhi has decided to launch a new para transit scheme wherein high capacity three-wheelers and similar other vehicles with seating capacity of 6 (six) passengers (excluding driver) will be given permits to ply in the Rural areas, unauthorized resettlement colonies and J.J. Clusters of Delhi.

**SALIENT FEATURES OF THE SCHEME**

1. The scheme is open only for New motor vehicles, such as high capacity three wheelers and similar other vehicles with seating capacity of 6 (six) passengers excluding the driver and having company fitted body duly approved by ARAI or any other agency as approved by the Govt. of India for this purpose. These vehicles will be given permits to ply in Rural areas, unauthorized resettlement colonies and J.J. Clusters of Delhi.
2. The vehicle shall ply on clean fuel (i.e. CNG, O.E.) complying with Bharat Stage-III Norms, fitted with Global Positioning System (GPS). These vehicles shall be registered under separate series i.e. DL 2W and will be called as 'Gramin Sewa' and shall be granted contract carriage permit as per provisions of MV Act and rules made thereunder.
3. The vehicles will operate as ordinary transport vehicle on Contract Carriage Permits (without fare meter).
4. The colour of the vehicle registered under Gramin Sewa scheme shall be white and it should have two horizontal strips in the middle of the vehicle of 75 mm each, one in light blue colour and another in green colour with inscription of 'Gramin Sewa' in between the horizontal stripes.
5. The vehicle will be eligible for registration as Transport Vehicle and grant of Contract Carriage Permits, subject to fitness, payment of prescribed fees and taxes etc.
6. The vehicles registered as 'Gramin Sewa' will be allowed to ply only in Rural areas, unauthorized resettlement colonies and J.J. Clusters.
7. The vehicles should have First-aid Box & Fire extinguisher.
8. The name, address and telephone number of permit holder shall be painted on the rear exterior body of the vehicle.
9. The Helpline Number of the Transport Department shall also be displayed on both inside and outside of the vehicle.

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All vehicles shall be required to obtain certificate of fitness under Section 56 of the MV Act and conform to the prevailing tail pipe Mass Emission Standards and safety norms and mandatory compliance thereafter.

**DOCUMENTS REQUIRED FOR FITNESS, REGISTRATION & PERMIT**

1. Application for registration of a motor vehicle (Form-20)
2. Sale Certificate issued by the dealer (Form 21).
3. Initial Certificate of Roadworthiness to be issued by the manufacturer (Form 22)
4. Initial Certificate of Roadworthiness (for vehicles where body is fabricated separately), to be issued by the manufacturer (Form 22A)
5. Application for a Contract Carriage Permit (P.C.A.)
6. Manufacturing Invoice
7. Sale Invoice from Dealer
8. Form 34 (in case of Hypothecation)
9. Certificate of Installation of GPS and other related documents
10. Address proof (copy attested)
11. Bank Statement (self attested copy)
12. Copy of PAN Card or Voter Identity Card (self attested)
13. Original Letter of Indent (LOI)
14. Copy of Valid insurance
  - First-aid Box
  - Fire extinguisher
  - The name, address and telephone number of permit holder be painted on the rear exterior body of the vehicle & Helpline Number be painted (inside & outside) of the vehicle.
  - The colour of the vehicle registered under Gramin Sewa scheme shall be white and it should have two horizontal strips in the middle of body of 75 mm each, one in light blue colour and another in green colour with inscription of 'Gramin Sewa' in between the horizontal stripes.



**PERMIT CONDITIONS FOR GRAMIN SEWA VEHICLES**

1. High Capacity three wheelers and similar other vehicles seeking to ply as Gramin Sewa shall be granted contract carriage permit on an application made under section 73 of the M V Act with particulars such as type and seating capacity of the vehicle as shown in the certificate of registration and other particulars, as may be prescribed. However, such vehicles shall not qualify for Inter-State permits/ All India Tourist permits.
2. The vehicle shall be fitted with Global Positioning System (GPS) and ply on clean fuel mode i.e. CNG.
3. The vehicle will ply only in Rural areas, unauthorized, resettlement colonies and J.J. Clusters.
4. Permit issued shall not be transferable for a minimum period of one year except in the case of death or disability/insanity of the permit holder.
5. The fares shall be charged in accordance with notification of Govt. of Delhi after the finalization of the scheme.
6. The colour of the vehicle registered under Gramin Sewa scheme shall be white and it should have two horizontal strips in the middle of body of 75 mm each, one in light blue colour and another in green colour with inscription of 'Gramin Sewa' in between the horizontal stripes.
7. The carrying capacity of the Gramin Sewa shall be 6 (six) excluding the driver subject to the condition regarding obtaining CNG leakage certificate on quarterly basis from the designated workshops.
8. The following safety considerations shall be deemed mandatory fitness / permit conditions for all Gramin Sewa registration under this scheme:
  - (a) The drivers of such vehicles covered under this scheme shall be required to undergo driver training including refresher driving training as may be prescribed by the Commissioner, Transport, Govt. of NCT of Delhi from time to time.
  - (b) The vehicle shall be equipped with the following, namely-
    - (i) First Aid Box (Rule 66 of DMVR)
    - (ii) Fire extinguisher (dry powder type)
    - (iii) Any other requirement as specified
9. Vehicles shall be kept in neat and clean condition ensuring the comfort and convenience of the passengers.
10. The name and address / telephone of the permit holder shall be painted or otherwise firmly affixed to the Gramin Sewa on the rear exterior of the body.
11. The driver shall be cleanly dressed and shall wear grey uniform with PSV (Public service vehicle) badge.



- 4
12. While on duty, the driver shall not be under the influence of drugs / liquor. He shall also not play audio device in the vehicle during duty hours.
  13. The Transport Department's Helpline number will be displayed prominently inside and outside the vehicle.
  14. The permit holder / driver, as the case may be of the Gramin Sewa shall be liable forthwith for suspension / cancellation of the permit and revocation of the driving license, as the case may be, in case of accident resulting in fatalities.
  15. Gramin Sewa Vehicle shall be driven by a driver who holds an effective driving license issued to him authorizing him to drive the vehicle.
  16. The conditions of the permit so granted shall not be departed from save with the approval of the State Transport Authority.
  17. The permit holder should ensure that the vehicle is driven by the authorized driver having authorization card issued by the department and permit holder shall be fully responsible for any kind of violation of provisions of MV Act and the Rules made thereunder.
  18. No hypothecation of these vehicles in favour of individual shall be allowed nor any change of hypothecation from bank//Govt. financial institution to individual shall be allowed.
  19. Except in the circumstance of exceptional nature, the plying of the vehicle or carrying of the passengers shall not be refused.
  20. General conditions attached to all permits u/s 84 of MV Act are applicable for the Gramin Sewa Permit Holders.
  21. The vehicle shall all time comply the provisions of Motor Vehicle Act and Rules made thereunder.
  22. State Transport Authority may, after giving notice of not less than one month –
    - (a) Vary the conditions of the permit
    - (b) Attach to the permit further conditions
  23. No hazardous chemicals or explosive etc. will be allowed to be carried in the vehicle.



### PROCEDURE

Where applicant intends for the registration of the vehicle under the "Gramin Sewa Scheme", he will make an application on a plain paper addressed to the MLO (Taxi Unit, Burari) alongwith proforma invoice of the vehicle (to be purchased/registered) issued by the dealer. Then, one copy of the LOI will be issued to the applicant on "**First-Come-First Serve Basis**" & another copy (duplicate) of the LOI will be retained in the Office. Thereafter, on completion of all prescribed requirements, the vehicle will be produced for inspection before the Board of Inspection under the supervision of CMVI, Burari and certificate of fitness will be issued to the vehicle. Thereafter, the applicant will apply for the registration of vehicle under "Gramin Sewa Scheme" (DL2W series) to the MLO (Taxi Unit, Burari) and after the registration of the vehicle, registration certificate and permit will be issued to the registered owner.

**Note:-**

1. The applicants interested in availing the scheme can apply to the MLO (Taxi Unit, Burari) with requisite documents. The details of the scheme including the documents required, conditions of registration / fitness, proposed permit conditions and the fees / taxes applicable etc. can be obtained from the office of MLO (Taxi Unit, Burari). The fare to be charged from the passengers will be decided, later.

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सत्यमेव जयते

OFFICE OF THE CHIEF SECRETARY  
GOVT. OF NCT OF DELHI

14 NOV 2024

DY. No.

CS/104/27060

राज निवास  
दिल्ली-११००५४  
RAJ NIWAS  
DELHI-110054

Secretary-cum-Commissioner  
No. TPT/2024/27060  
dated 18/11/24

Kindly refer to the report about crimes committed by the Auto-Rickshaw and E-Rickshaw drivers, published in the Times of India Edition dated 08.11.2024. The report has brought out that in recent past, there is an increase in crimes viz. murder, stabbing, sexual assault, robbing, snatching, hit & run cases, etc. involving Auto-Rickshaw/E-Rickshaw drivers. It has also noted that some of these crimes have even been committed in the heart of city.

Hon'ble Lt. Governor, while expressing his concern over safety of women and elderly in the city, has taken a serious view of above incidences and desired that Commissioner (Transport), GNCTD be directed to put in place a mechanism to ensure following:

- The number of Auto-Rickshaws operating in the city are within the cap framed. In case, there is an increase, immediate action should be taken.
- There is no gap between the registered permit holders and actual Auto-Rickshaws plying.
- The Police verification of Driver of the Auto-Rickshaw shall be made mandatory.
- Display of registration and driver's details on the Auto-Rickshaw shall be made mandatory.
- Pre-Paid Booths at Railway Stations, ISBTs etc., shall be upgraded.
- Transport Department in coordination with the Delhi Police carry out random checking at Railway Stations, ISBTs etc., to ensure functioning of GPS tracker in Auto-Rickshaws, uniform by the Drivers and display of their PSV badges.
- Gender sensitization-cum-awareness programmes for the drivers as well the commuters, shall be conducted periodically.

*Mim*  
12/11  
(Ashish Kundra)

Principal Secretary to Lt. Governor

Chief Secretary, Delhi.

L.O. No.F.47(1)/RN/2024/93/38415

Dated: 13.11.2024